TRIZ Development at Intel Corporation

Japan TRI Z Symposium 2008





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Agenda

Innovation at Intel

TRIZ history at Intel

TRIZ Role and Proliferation

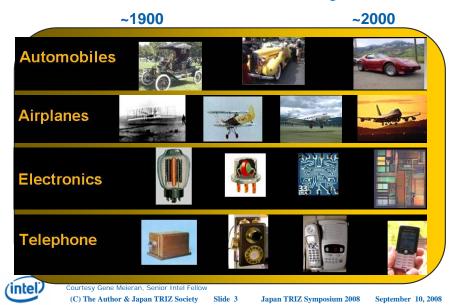
TRIZ as an Intel methodology



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The 20th Century



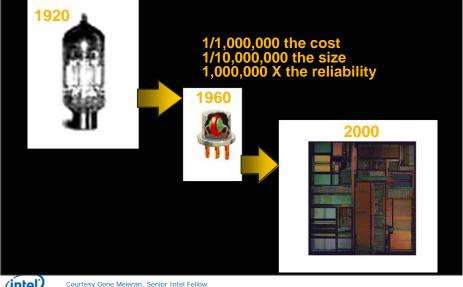
Radical Innovation

- Goes beyond competitive positioning
- May lead to major paradigm shift
- Usually an individual achievement; champion driven
- Risky with high failure rate; rare in mature companies





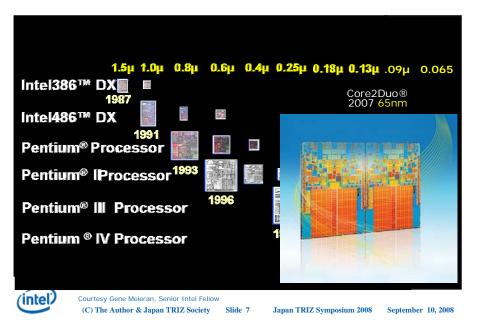
Radical Innovation



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Incremental Innovation: Moore's Law



Incremental Innovation

- Address issues in non-traditional ways
- Necessary to retain competitive position but does not threaten status quo
- Responsive to problems, opportunities or trends
- Team driven; high expectation of success
- Lots of recognition and reward for success

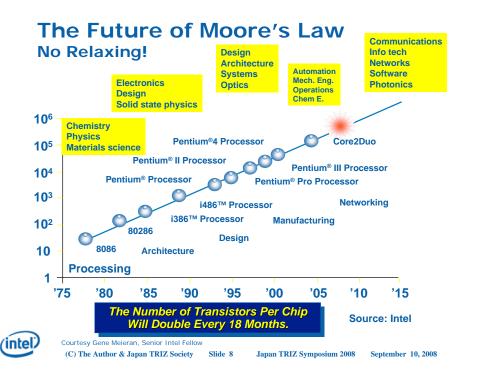




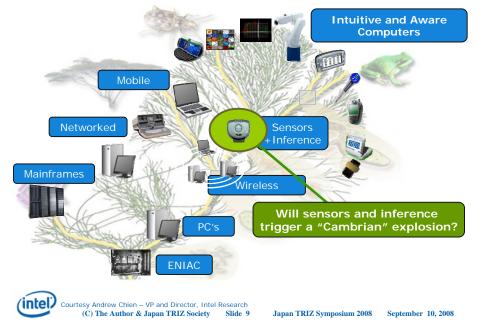
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CPU – the Brain of Evolving Computing Platforms



The 20th Century All manufactured in high volume at affordable prices televis **Cell phone** computers. Electro **Dto** nuclear movies laser Mecho electrification airplane Sciences: Chemistry **Depended on Physics** energy car **Materials** distribution mechanization inte (C) The Author & Japan TRIZ Society Slide 11 Japan TRIZ Symposium 2008

20th Century Top Science and **Technology Achievements ***

- 1. Electrification
- **Automobile** 2.
- 3. Airplane
- Water supply & distribution
- **Electronics** 5.
- 6. Radio and television
- 7. Agricultural mechanization
- 8. Computers
- 9. Telephone
- 10. Air conditioning/refrigeration 20. High-performance materials

^{*} National Academy of Engineering; "A Century of Innovation"



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11. Interstate highways

15. Household appliances

18. Laser and fiber optics

19. Nuclear technologies

Providing ubiguitous power was

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a key to success in the 20th century

17. Petrochemical technology

16. Health technologies

12. Space flight

13. Internet

14. Imaging

21st Century Top Science and Technology Achievements *

- Energy conservation
- Resource protection
- Food & water and supply
- Waste management
- Medicine and prolonging life
- Security & counter-terrorism
- Education and learning
- New technology
- Genetics and cloning
- Knowledge sharing
- Global communication

*Gene Meieran prediction; IFF votes

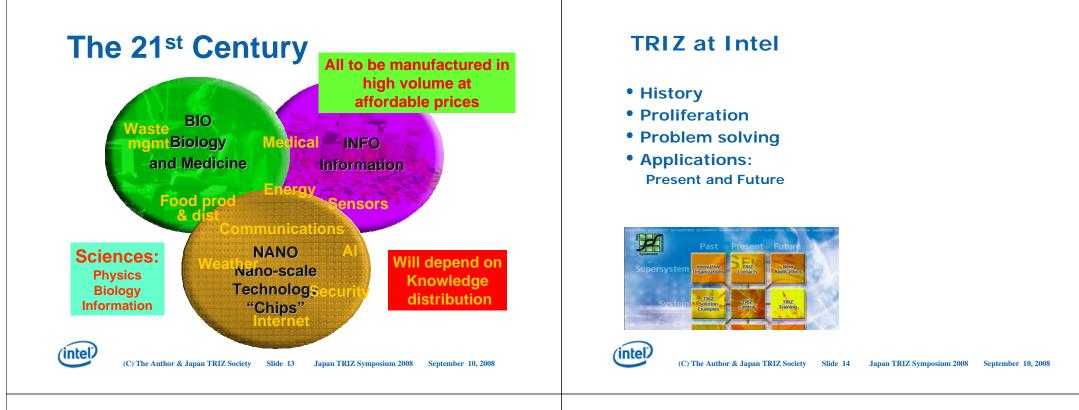
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- Traffic/population logistics
- Natural disaster control
- AI, interfaces and robotics
- Electronic environment
- Globalization
- Space exploration
- Preservation of species
- Entertainment
- "Virtualization" and VR
- Preservation of history



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TRIZ at Intel

- 1996-2001 Exploration stage
 - 1996, Santa Clara Technology Development Began TRIZ software pilot/training. Two very successful projects – "Sputnik" and "Bubbles"
 - 1998 Introduced to Assembly Technology Development and Flash Business
- 2002-2004 Early deployment and seeding in Mfg.
 - 2002 First TRIZ class in Assembly/Test Mfg. Cavite, Philippines
 - 2003 First class in Fab/Sort Mfg. Kiryat Gat, Israel
 - 2004 Classes in more sites (Fab/Sort and Assembly/Test)
- 2005-2006 Adoption Manufacturing world-wide
 - 2005 First classes to Level-2 and Level-3
 - 2006 All Level-1, Level-2 classes delivered internally
- 2007-> into the future
 - Manufacturing expansion and beyond





Intel TRIZ Conference Chandler, Arizona - Dec 2007

- Intel wide conference held in 2007.
- Conference Theme: "Innovating the Future"
- Over 150 attendees from around the world (40 non-US).
- 6 papers, 28 posters showcasing work across multi-disciplines
- Invited talks by Intel Fellows, industry experts, TRIZ masters



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Problem Solving Framework at Intel

- Why problem solving is so critical in our current business model
- Our current problem solving culture
- Our manufacturing objectives
- Types of problems we solve
- How TRIZ fits in
- Future vision of TRIZ at Intel



Mark Barkan – MA-TRIZ President

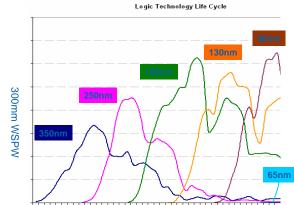




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Why is it important for Intel to solve manufacturing problems quickly?

Each new technology has a shorter life cycle and requires a faster ramp rate than previous technologies. Problems incurred are much more costly per day of problem solving than they have ever been.



1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005





Intel's Manufacturing Mission

To be the best in the world at:

Problem or Undesired event occurrence Ramping new products into high volume **Symptoms Yields** Prever Fix **Tool productivity** Most Probable Cause(s) Cost and agility Root Cause In order to achieve our goals, problems must be quickly Problems are solved at different levels, with both contained, and with root cause understanding. time-to-solution and quality of solution in mind. (intel) **intel** (C) The Author & Japan TRIZ Society Slide 21 Japan TRIZ Symposium 2008 (C) The Author & Japan TRIZ Society Slide 22 Japan TRIZ Symposium 2008 September 10, 2008 September 10, 2008

Managing the Problem Solving Process



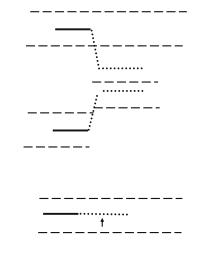
Types of Problems We Solve

Intel's Problem Solving Culture and

Methodology

• Corrective: Problems where a standard previously achieved is not being met Ex: excursion.

- Improvement: The current system or process performance, as it was designed, is expected to be improved Ex: Yield improvement.
- Preventive: Problems are where the goal is to add robustness and prevent systems or processes from failure or falling below baseline. Ex: Integrated process window centering







Analytic Tools for Problem Solving

• This is where TRIZ comes in...

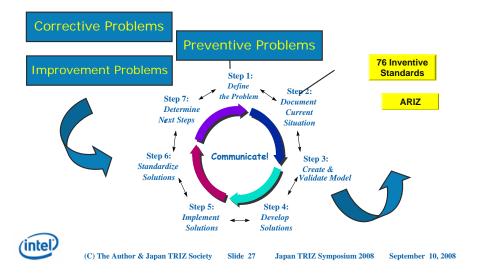
Management tools	Analytical tools
Problem Definition	 Functional Analysis of Product or process. TRIZ helps to define the real problem to be worked on vs. symptoms Ideality of Engineering Systems & focusing on Main Useful Function
Current Situation	"Zone of Conflict" Analysis of the Useful / Harmful Operational Zones to understand the conflicting requirements Resource Analysis during Operational Time
Model Building/ Root Cause Analysis	Cause and Effect Chain helps to see other potential causes of problems Scientific Effects db better understanding of other potential causes
Solution Definition	 Scientific Effects db identifying effects that can solve problems 40 Principles – identify potential solutions Predictions (Technology Trends) – identifies evolutionary potential of interaction between components



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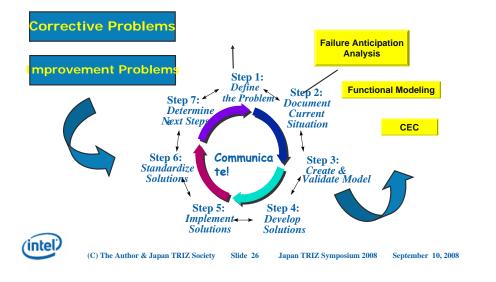
How the Problem Solving Model Fits Together

• Yields



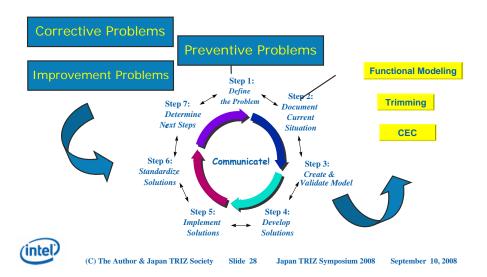
How the Problem Solving Model Fits Together

Ramping new products into HVM



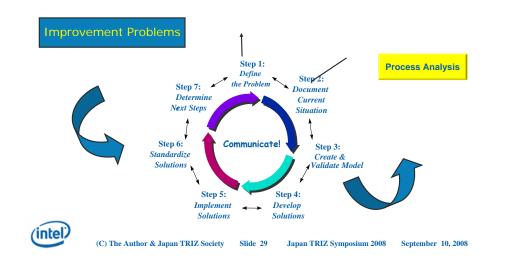
How the problem solving model fits together

Tool productivity



How the Problem Solving Model Fits Together

• Cost and agility



Accomplishment and Challenges

- TRIZ has generated significant benefit for Intel as measured by time to solutions and cost saving
- Challenges in deployment of TRIZ in Intel
 - Strengthening existing uses
 - Propagate to new areas of use
- Tips for other companies who want to deploy TRIZ
 - TRIZ is not "Magic Wand": it requires hard work and investment, and deliver great results to those who do it
 - The 4 conditions required to make TRIZ successful in a company...



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Conclusions

- TRIZ is a key systematic innovation platform for Intel into 21st century
- Our manufacturing challenge: Improve productivity and efficiency without compromise
- Application of TRIZ in R&D and management are evolving: to improve and develop systems and processes throughout Intel
- TRIZ offers both tactical and strategic capability for companies. It is only the beginning...

Acknowledgements





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Kevin Brune







Co Authors/leaders

Our Teachers





Our Sponsor

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