What makes Korea so enthusiastic about TRIZ?

Jeongho Shin, Ph.D.

cco@etriz.com

KATA, Korea Academic TRIZ Association

About the author

Jeongho Shin, Ph.D.

- Secretary General, KATA (2013.01~current)
 - KATA = Korea Academic TRIZ Association
- CEO, an innovation consulting firm, eTRIZ (2012.03~current)
- TRIZ team leader, LG Electronics (2005-2012)
- Ph.D. in Mechanical engineering from KAIST (2005)

• Phone +82-10-4603-0213

Email cco@etriz.com

Homepage www.etriz.com

Facebook www.fb.com/trizdoctor



What are you enthusiastic about?







Sports



Travel



We're here because we are enthusiastic about TRIZ.

What makes Korea so enthusiastic about TRIZ?



Enthusiasm of KATA



About KATA

- Korea Academic TRIZ Association
- Founded in May 2010
- Industry-Academia Knowledge sharing
- Contributor for industry competitiveness and Creative talent by TRIZ























Main Activities

2 Annual Conferences

International

Global TRIZ Conference (Every July)

Domestic

Korea TRIZ Festival (Every November)





TRIZ publications

Journal of KATA (Annual)

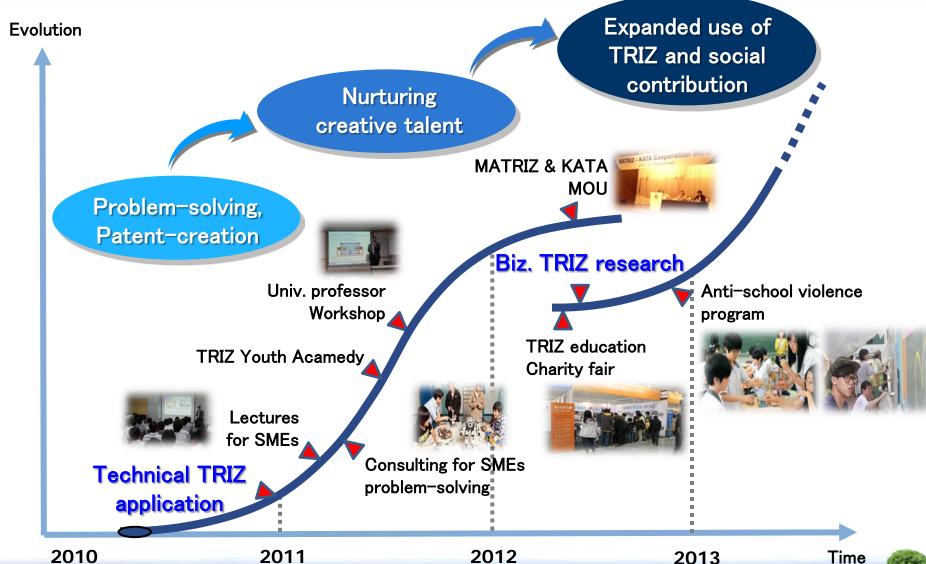
TRIZ news

이 반이한 축제로 불국 사스카테이

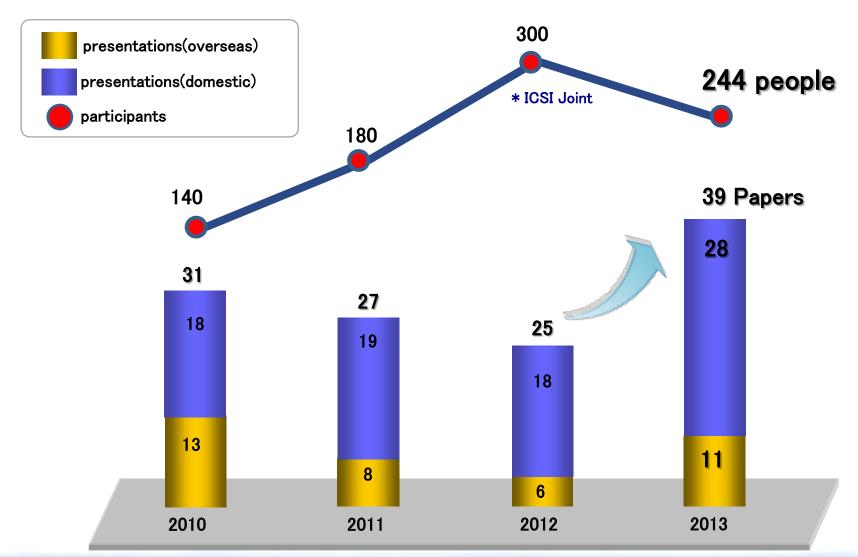




Activity History



Growth of Global TRIZ Conference





GTC2013 program

Main Theme: Creative Thinking with TRIZ

Keynote Speakers



(美) Simon Litvin (President of GEN3 Partners)



(英) Karen Gadd (President of Oxford Creativity)



(日) Toru Nakagawa (Professor of Osaka Gakuin Univ.)



(日) Makoto Takahashi (President of Soken Research Institute)

- Presentation of global best practices (39)
 - Practical Session (16), Scientific Session(13), Education Session (10)
- Tutorials
 - Major directions of modern TRIZ development (Simon Litvin)
 - Successful TRIZ with clear thinking and fun (Ms. Karen Gadd)





Enthusiasm of Korean Companies and Univ.



Secrets of Samsung's Innovation

Forbes

March 7, 2013



Haydn Shaughnessy, Contributor I write about enterprise innovation.

TECH | 3/07/2013 @ 6:32오전 | 35,443 views

What Makes Samsung Such An Innovative Company?

There are critics of <u>Samsung</u> who argue that its success is mostly due to copying and then tweaking the innovations of others. There is a good deal of truth in this, especially around the early Galaxy designs.

But Samsung is a global leader in screen technology, TVs, batteries, and chip design. So in terms of innovation it is doing a lot right. But we know very little about how.



The Samsung headquarters (Photo credit: Wikipedia)

- What TRIZ did for Samsung
 - Early success with TRIZ, saving over \$100 million.
 - Developed a creative elite using TRIZ
 - Fast follower → innovative leader
 - Secrets of Innovation
 - Heavily invested in its people
 - Innovation culture based on
 - Extensive training
 - Repeatable methodology
 - Creative elite formation
 - The highest levels of management





Since 1998

Samsung Electronics

History

Application

Features



- **1998** Firstly introduced ('98)
 - Organized TRIZ team ('01)
 - Invited Russian experts
 - Samsung TRIZ Association ('03)

 Started Samsung 2006 TRIZ Conference ('06)

- Accelerating propagation
- Organized TRIZ Communities
- Developed TRIZ S/W(I-Spark)
- TRIZ Idea DB
- 2011

2010

- Fostering TRIZ Pro
- TRIZ Synergy Council (12~)

• TRIZ Training program

	Program	~′12
Basic	• Online	24,700
	• 1 month	·
Level 1	 Basic tools 	3,963
Level	• 1 week	3,903
	 Advanced 	
Level 2	• 2 weeks + work-	457
(Expert)	site projects(5	657
	months)	
Level 3	 Strategic project 	47
(Pro)	• 10 weeks	07

TRIZ projects & Patents

	Projects	Patents
2010	329	174
2011	380	142
2012	392	154

- Securing Core technology (42 %)
- Quality Improvement (41 %)
- Cost Reduction (9 %)

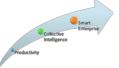


Progressive propagation





Extensive Training Project based Training



Developed TRIZ Project Roadmap

*Reference: J.Y.Lee, K. Baek, "TRIZ at Samsung Electronics", TRIZfest 2013 in Kiev, 2013





POSCO

Since 2003

History

Application

Features

2003 • Firstly introduced

• Established TRIZ University (Feb. 1st 2010)

- Starting presidential member of KATA (May 2010)
- Produced the first non-Russian TRIZ master (Aug. 2010)
- POSCO family TRIZ conference (Nov. 2010)

2012) • Annual TRIZ conference

• TRIZ Training (2010)

	Students	Instructors (L3)
2009	529	2
2010	1,800	10

Business Performance of TRIZ

	Project s	Patents	Financial Performance (KRW)
2009	53	27	107 billion
2010	123	78	277 billion

- Innovation PJT (20 %)
- Independent PJT (72 %)
- Affiliates PJT (8 %)

POSCO 3.0 Posco New Era Foundation Era Posco 1.0 Posco 3.0 Posco 3.0
Go with company's strategy
TRIZ University
Extensive Training in TRIZ University
Creative Thinking VI Problem Solving Standardization FMEA Creative Thinking VI Problem Solving Standardization FMEA

Unique working frame
PRIZM
POSCO TRIZ inside Methodology

*Reference: Heechoon Lee, "The tool of POSCO's Creative Innovation, TRIZ", GTC2011 in Korea, 2011



SK Hynix



History

Application

Features

SK Hynix



 Semiconductor manufacturing company (24% worldwide market share in DRAM market)

2008 • Firstly introduced

• Diffusion

(2011) • Settlement

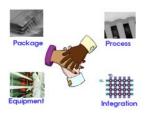
Developed SK Hynix TRIZ Process

- ♦ Composed with two categories based on ARIZ
- Problem analysis with convergence thinking
- ♦ Solution deriving with divergent thinking



Multi-field TRIZ Project team

→ Team formation with members from various engineering areas



 Focused on developing userfriendly method which is suitable for various engineering fields

Fun & easy TRIZ





Immersion room Intensive Workshop

Immersion Process

*Reference: Cho Jun Hee, "Practical TRIZ approach to semiconductor etching problem solving", TRIZfest in Kiev, 2013



TRIZ applications of Korean Companies

Problem-solving & Core patent creation

SAMSUNG

- Core tech & innovative product
- TRIZ Elite
- TRIZ research group

posco

- Foundation of TRIZ Univ.
- Development of POSCO methodology
- Internal TRIZ Conference



- Mixing DFSS & TRIZ
- Patent creation
- TRIZ research group



- Strategic R&D patent creation
- On-site TRIZ process designed to improve on-site work performance



TRIZ applications of Korean Universities

Teaching TRIZ for Creative Design



POSTECH

- Master course
- TRIZ projects



HANYANG

- Creative design
- Business management and engineering



YONSEI

- Creative engineering education
- Inter-discipline activities
- Engineering certification program



POLYTECHNIC

- Mechanical engineering
- KOREA/RUSSIA cooperation center

* TRIZ application supported by the government and research institutions





Interview with TRIZ team leaders



Interview overview



- Telephone interview
- Interviewed 7 leaders of TRI7 team from 4 companies
- Date : Aug. 1st ~ 15th, 2013









Major Interview Questions

Selected from 20 questions

What kinds of obstacles did you have on adopting TRIZ?

How could you overcome those obstacles?

What can be major contributions of TRIZ for the company?

Do you have any advice for the company who wants to adopt TRIZ?



1. Obstacles



We don't need another new tool any more.



We don't have TRIZ expert in the company.



We don't know how to convince our top manager.



We have too much burden of developing outcome.



We are so afraid of failure.



2. Overcoming Obstacles



Organizing TRIZ Communities



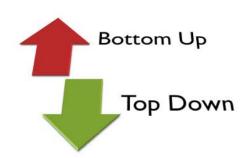
Inviting TRIZ specialists and having open lectures



Continuous reporting of TRIZ outcomes



Combining TRIZ with existing 6 sigma process



Top-down approach



3. Contributions of TRIZ







Human Resources

- Bottleneck problem solving
- Securing core patents
- Strengthen conceptual design capabilities

- Culture for creative thinking
- More opportunities for more people
- Enhanced collaboration

- •Fostering elite engineers
- Self-confidence of members in problem solving



4. Advices for newcomers in TRIZ

- Training & Application
 - Combine training with real business issues
 - Participate all the member in introductory seminar
 - You don't need to make them all TRIZ experts
 - Foster a few members selected as TRIZ experts
 - Try to get growing energy from the field side
- General
 - Use external experts and consulting firms well
 - Don't focus on developing Best practices
 - Quantity can make Quality
 - Select core members who have enthusiasm in TRIZ
 - TRIZ related S/W is not dispensable
 - Firstly focus on making innovative infrastructure, then TRIZ can do something



What makes Korea so enthusiastic about TRIZ?

Extensive Training

Practical application

Progressive effort

Enthusiasm about TRIZ



(EMERSON)